EchoNous Warranty Schedule
UNITED STATES & TERRITORIES

1. Company

This Warranty Schedule is provided by EchoNous, Inc. ("EchoNous"). EchoNous' contact details are as follows:

(a) Street Address: 8310 254th Ave NE Building B, Suite 200, Redmond, WA 98052, United States of America

(b) Tel: (844) 854-0800 (Toll Free)
Fax: (425) 242-5553

(c) Email: service@echonous.com

Any updates to the above contact details will be published at www.echonous.com.

2. Contact for Warranty Service

For warranty service, please contact the following:

(a) Tel:(844) 854-0800 (Toll Free)

(b) Email: service@echonous.com

Any updates to the above contact details will be published at www.echonous.com.

3. Scope and Duration of Warranties

Customers. The warranties contained in this Warranty Schedule are provided only to such person or entity that acquires EchoNous' products for its own use and not for resale (the "Customer").

Covered Products. The warranties contained in this Warranty Schedule are limited to the following products (collectively, the "Covered Products"):

(a) Production grade Kosmos device components comprised of the Bridge display tablet, Kosmos Link module, Torso ultrasound probe, Torso- One ultrasound probe, Lexsa ultrasound probe

(b) Kosmos Tablet G1 and VATA Bladder Phantoms

(c) Production grade AI Station Stand and all of its components

The following secondary accessories are excluded from the warranty: mobile carrying case, binaural headset, ECG patient cable and bridge stand, batteries and straps and case accompanying the Kosmos Tablet G1, and Android and Apple consumer tablet displays which are not manufactured by EchoNous, but included as convenience items in the Kosmos Mobile and Kosmos Plus System, including all Android and Apple configurations. The Customer should refer to the Android or Apple manufacturer's warranty for their particular display tablet model.

Warranty Periods.
Available warranty periods for the Covered Products are as follows:

Device Component	Standard Warranty Period
Kosmos Bridge Tablet	5 Years (U.S.)
Kosmos Torso-One	5 Years (U.S.)
Kosmos Lexsa	5 Years (U.S.)
Kosmos Link	5 Years (U.S.)
AI Station	5 Years (U.S.)
Kosmos Tablet G1	2 Years (U.S.)
VATA Bladder Phantoms	90 Days (U.S.)
Android Consumer Tablets	No EchoNous Warranty
Apple iOS Consumer Tablets	No EchoNous Warranty
Secondary Accessories	No EchoNous Warranty

The above listed standard warranty periods begin on the date that the Covered Product is shipped to the Customer.

For Covered Products having a (i) standard 2 year warranty period and (ii) bound to destinations outside of the United States, an additional 3 months will be added to the standard warranty period at no charge to account for international transit and customs clearance.

Replacement Product/Component Warranty Terms.
The warranty period for any replacement product or component to a Covered Product supplied to Customer as a warranty remedy will be the unexpired portion of the standard warranty period applicable to the original Covered Product as

replaced. The warranty period does not reset for subsequent replacement device components that are issued under warranty.

Product Warranties Terms.
EchoNous warrants to Customer that each Covered Product will be free from defects in materials and manufacture and will operate in all material respects in accordance with the functional specifications in the User Manual provided by EchoNous with the Covered Product, as modified by any written updates subsequently made available by EchoNous, for the duration of the Warranty Period.

Extended Product Warranty.
Customers may, at their option, purchase an extended warranty for the Kosmos KTG1 tablet. The purchased Extended Warranty shall be subject to all terms and conditions of the standard warranties for Covered Products as set forth within this EchoNous Warranty Schedule. The Extended Warranty shall commence at the conclusion of the EchoNous standard two (2) year warranty period for the Kosmos Tablet G1. Extended Warranties must be purchased simultaneously with the Covered Products at the point of sale and cannot be purchased at a later date through a separate purchase order.

4. Warranty Exclusions
The foregoing warranties in respect of Covered Products do not cover:

(a) Any defect or deficiency of the Covered Product that results, in whole or in part, from (1) failure to operate, maintain or store the Covered Product in accordance with applicable specifications, instructions and manuals; (2) the dismantling, repair or alteration of the Covered Product by unauthorized personnel; (3) any use of the Product in connection with any equipment or other items not furnished by EchoNous; or (4) negligence or willful misconduct (such as abuse or intentional damage of the Covered Product).

(b) Damage to or malfunction of transducers due in whole or in part to disinfecting or sterilizing incorrectly or with chemicals not recommended by EchoNous.

(c) Covered Products that are subjected to theft, vandalism or disasters such as flood, fire or war.

(d) Covered Products that have been used in and/or potentially exposed to certain pathogens and/or biohazards are excluded, unless Item 6 of this Warranty Schedule applies.

(e) Products that are purchased from unauthorized EchoNous sales channels or dealers. (i.e. used medical equipment brokers, online marketplace retailers).

EchoNous is not responsible for any loss of data stored in the Covered Products that are returned to EchoNous. Customer is responsible for backing up all data stored on a system and removing it from the system prior to receipt by EchoNous.

5. Exclusive Warranty Remedies
In the event of a breach of Product Warranty supplied in respect of a Covered Product, Customer must notify EchoNous via the contact details set out in Item 2 of this Warranty Schedule.

The customer will need to take the following actions for a warranty action to be initiated.

(a) Customers must contact the EchoNous service department via telephone or email to report a device malfunction. The customer must provide the serial number of the reported failure device, an accurate description of the event (supported by pictures and videos), and the impacted parties.

(b) After the EchoNous service agent confirms the reported malfunction, the agent will assign a Case and RMA to investigate the reported failure. The service team will then ship out a warranty replacement of the same make and model to serve as a warranty exchange.

(c) Replacement device components may be factory refurbished with original equipment manufacturer's (OEM) parts that perform to the factory specifications of the Product at EchoNous' sole discretion

(d) Costs of delivery to the authorized service location shall be borne by Customer and return to the Customer will be borne by EchoNous. Title to and the risk of loss or damage to the products being returned by Customer will remain

with Customer until delivered to the authorized shipping agent. Title to and the risk of loss or damage to the replacement parts or replacement products will remain with EchoNous until delivered to Customer.

THE REMEDY SELECTED BY CUSTOMER IN ACCORDANCE WITH THIS PARAGRAPH SHALL BE THE EXCLUSIVE AND SOLE REMEDY OF CUSTOMER FOR ANY BREACH OF THE WARRANTY SET OUT IN THIS WARRANTY SCHEDULE.

Failure by Customer to return the defective part or the full unit within 30 days of receipt of the replacement part or replacement unit for any reason, will result in Customer being charged for the retail value of such part or the full unit.

Following receipt of the Covered Product at the service center, EchoNous' representative will assess the Product. If after assessment any warranty claim in respect of an otherwise

Covered Product is determined by EchoNous not to be valid, then EchoNous will be entitled to charge the Customer for the costs of the replacement parts or units (along with the cost of shipment to the Customer).

6. Customer Responsibilities for Biohazard Exposed Products

EchoNous may, in its sole discretion, elect not to receive items from Customer which have been used in and/or potentially exposed to certain pathogens and/or biohazards. In the event that Customer wishes to return to EchoNous any item that has or may have been exposed to pathogens as recognized by the United Nations World Health Organization (WHO), International Association of National Public Health Institute, Centers for Disease Control and Prevention, or any other similar regulatory body customer shall:

(a) Provide written notification in advance to EchoNous and obtain EchoNous' authorization for the return,(a) fully decontaminate all products before packaging, and (b) label all boxes in accordance with biohazard transportation regulations outlined by WHO.

7. Conflicting Documents

To the extent there is any conflict between the terms of this Warranty Schedule and any other documentation or statements provided or signed by EchoNous, the terms of this Warranty Schedule will prevail to the extent strictly necessary.

8. Program Integrity and Termination of Coverage

EchoNous reserves the right, in its sole discretion, to review and cancel a Customer's participation in the EchoNous Warranty program if it determines the Customer is engaging in program abuse.

"Program abuse" includes, but is not limited to:

- Causing excessive damage to devices through misuse or negligence.
- Engaging in fraudulent activity, such as misrepresenting product failures or filing claims beyond normal wear and tear.
- Failing to return reported failed devices within 30 days of receiving warranty replacement.
- Taking unfair advantage of program provisions as evaluated by EchoNous.

If a review of a Customer's history of warranty service requests indicates a claim volume significantly higher than the average failure rate without adequate or reasonable explanation, EchoNous reserves the right to immediately terminate the warranty coverage for the Customer's Products and/or deny further participation in the replacement program.