

Tech Bulletin for Kosmos Hub and iOS

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Distribution: Internal (sales and clinical educators) and External (customers)

Summary

This Tech Bulletin provides instructions for maintaining probe recognition.

When charging an iPad with the Kosmos system (iPad and Hub/AI Station 2), users must:



Step 1: Plug in AIS/Hub to wall outlet. This will power up the Kosmos system.

Step 2: Confirm Kosmos system is on, and the Kosmos app is running.



Step 3: Disconnect USB-C cable from the iPad and reconnect.

Important: The Kosmos system will not recognize probes unless the above sequence is followed.

If you have any questions, contact EchoNous Customer Service by telephone at (844) 854-0800 or via email at service@echonous.com.