Technical Bulletin

EchoNous

Product: AI Station
Distribution: Internal and External

Summary

The Tablet Holder Bracket included with the AI Stand has been redesigned to address issues with the rigidity of the original design. This technical bulletin describes the proper removal of the old Tablet Holder Bracket, and the proper installation of the new Tablet Holder Bracket. Accompanying the new bracket replacement is a new Uscan software release (v4.1.2). The v4.1.2 software ensures that the tablet display mounted on the AI Stand is always in landscape orientation. Detailed instructions on replacing the bracket and installing the new software are included in the pages below. Please complete the form at the end of this document and return it to service@echonous.com.

AI Stand Tablet Holder Bracket Replacement Kit Instructions

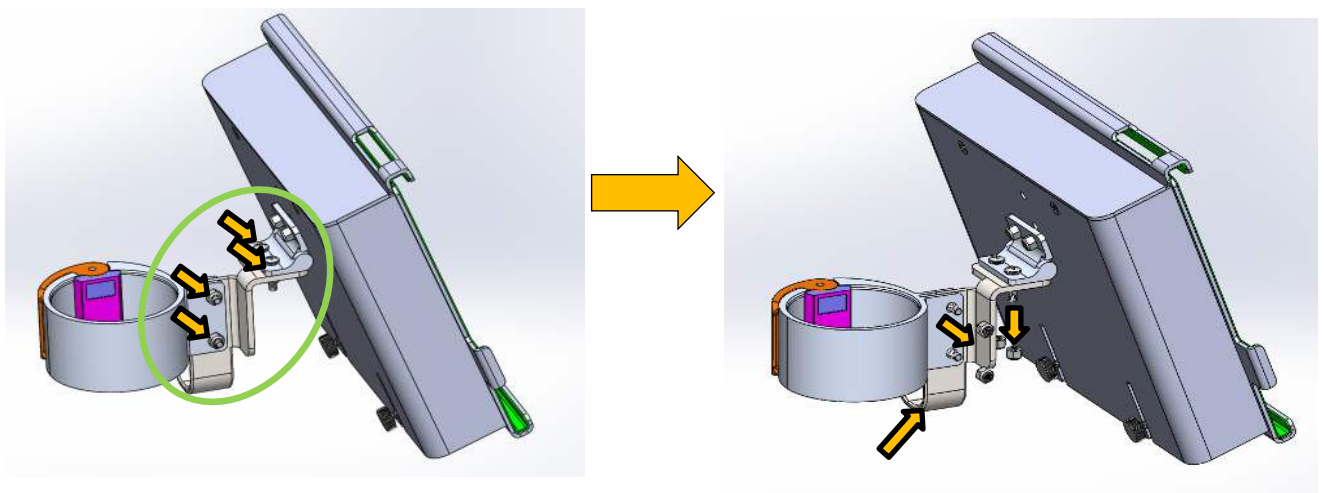The bracket replacement kit consists of the following components:

- New Tablet Holder Bracket with Vinyl cap (Qty:1)
- H4 Tamper Resistant Screws (Qty:4)

The recommended tools for this install are as listed below:

- 7mm Nutdriver
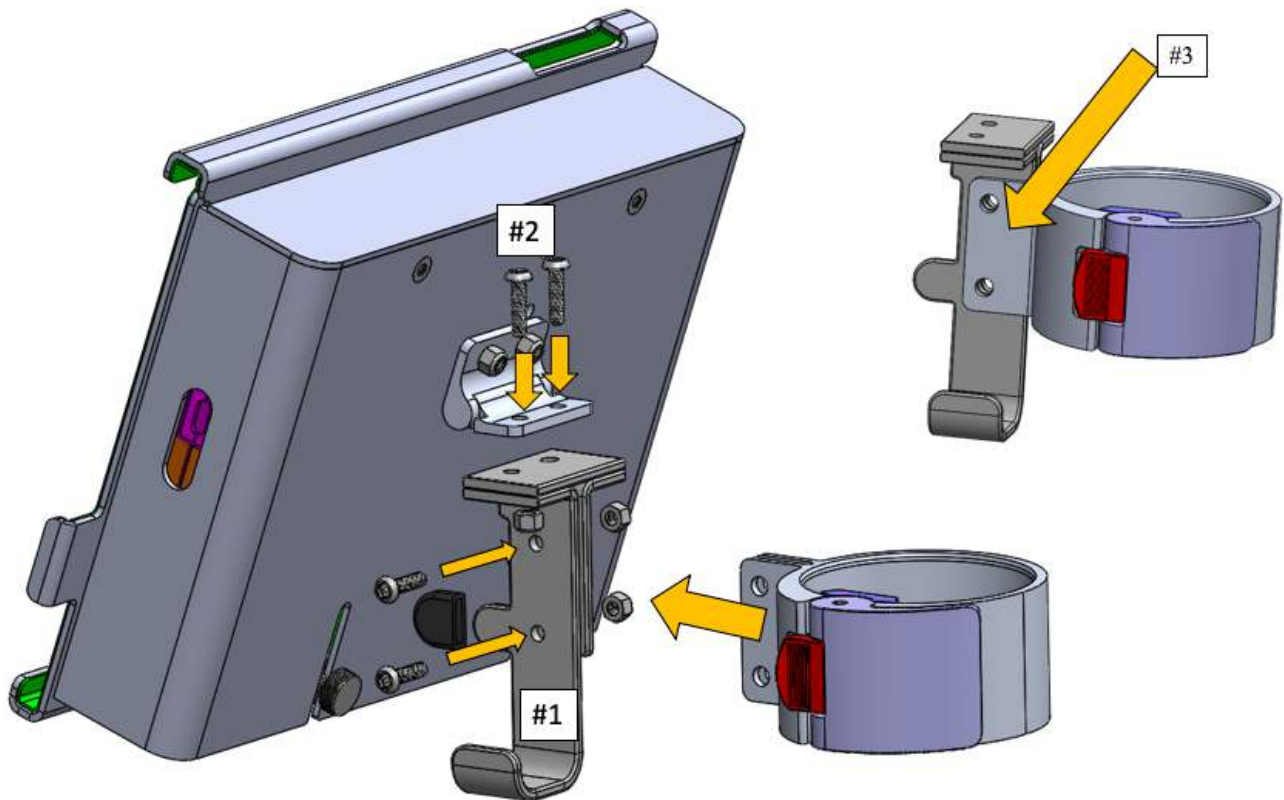- H4 Tamper-Resistant Hex L-Key

Perform the following steps for bracket replacement:

1. Loosen and remove the Nyloc nuts and black oxide screws in four (4) places shown below. Retain the Nyloc nuts. Remove the original Tablet Holder Bracket.

EchoNous Inc., 8310 154th Ave NE, Bldg B, Ste 200, Redmond, WA 98052, USA
Tel: 844.854.0800; E-mail: service@echonous.com
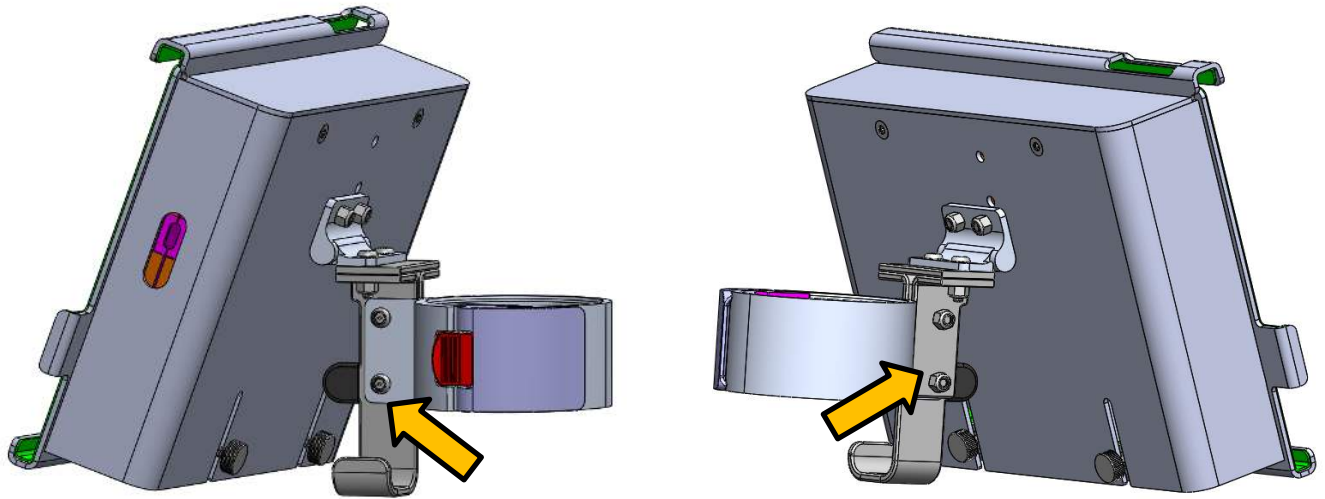
Page 1 of 4
D007654 Rev A

2. Replace the original Tablet Holder Bracket with the new Tablet Holder Bracket (#1). Replace the four (4) black oxide screws with the new tamper resistant screws in four (4) places shown below (#2). Reuse the Nyloc nuts that were removed.

Note: The flange should be on the outside of the bracket, on the "J" side (#3).

EchoNous Inc., 8310 154th Ave NE, Bldg B, Ste 200, Redmond, WA 98052, USA
Tel: 844.854.0800; E-mail: service@echonous.com

Page 2 of 4
D007654 Rev A

3. The completed replacement of the Tablet Holder Bracket is shown below.

Note the orientation of the bracket and sleeve flange.

Software Update Instructions

A new software release (v4.1.2) for Uscan is now available.

Customers with the Automatic Updates Check enabled and the Uscan connected to the internet will receive an update notification on the Uscan. Follow the instructions on the device to install the update.

Customers without the Automatic Updates Check enabled need to connect the Uscan to the internet using a secure Wi-Fi connection, and then check for updates. Follow the instructions on the device to install the update.

EchoNous Inc., 8310 154th Ave NE, Bldg B, Ste 200, Redmond, WA 98052, USA
Tel: 844.854.0800; E-mail: service@echonous.com

Page 3 of 4
D007654 Rev A

Technical Bulletin

EchoNous

FORM: Record of New Tablet Holder Bracket Installation

Please complete this form to document that:

- the old tablet holder bracket has been discarded;

- the new tablet holder bracket has been installed properly; and

- the new software update has been installed.

Scan and e-mail the completed form to service@echonous.com or mail to:	Service EchoNous, Inc. 8310 154th Ave NE, Bldg B, Ste 200 Redmond, WA 98052

Tablet S/N	AI Stand Lot Number (YYYY-MM-DD)	Account Location	Department Name	Removed/ Discarded Old Bracket	Installed New Bracket	Installed New Software	Your Name	Signature	Date
				☐	☐	☐			
				☐	☐	☐			
				☐	☐	☐			
				☐	☐	☐			
				☐	☐	☐			
				☐	☐	☐			

EchoNous Inc., 8310 154th Ave NE, Bldg B, Ste 200, Redmond, WA 98052, USA
Tel: 844.854.0800; E-mail: service@echonous.com

Page 4 of 4
D007654 Rev A