
Subject: Kosmos on iOS Apple Policy

**Date: January 21, 2026
D012328**

Due to a new Apple App Store Policy regarding age ratings, EchoNous is updating the Kosmos on iOS app. In the next few days, you will see a new version of the Kosmos Ultrasound app available.

Please follow the steps below to update your Kosmos app:

1. Connect your iPad to the internet.
2. Go to the Apple App store and download the updated Kosmos on iOS Ultrasound app (4.0.6)
3. While connected to the internet, open the Kosmos Ultrasound app and when prompted enable the necessary drivers. [See Enable Drivers video.](#)
4. As a reminder, if you also use our Kosmos EDU app, it is not recommended to have the Kosmos EDU app and the Kosmos Clinical applications open simultaneously

We are dedicated to continuous product improvement and providing an exceptional customer experience. Thank you for your attention to this update.

If you have any questions, contact EchoNous Customer Service by telephone at (844) 854-0800 or via email at service@echonous.com.